

Safely connect AI to your servicing data

LoanPro's is the only lending and credit platform with a fully functional Model Context Protocol (MCP). This product provides clients a secure way to connect their servicing and collections data and operations with any AI model. Connect your model, maintain guardrails, and track every action inside LoanPro.

Everyone wants to use AI.
Few can do it safely.

AI can analyze servicing data, surface insights, and answer borrower questions, but without compliance guardrails, it's a risk.

LoanPro MCP bridges that gap. It empowers LoanPro's clients to plug in any AI model into the LoanPro platform while maintaining full control of what the AI can access or do.

Key features

MCP gives financial organizations the ability to leverage AI while keeping every action compliant and explainable. It's the first step toward human-AI servicing and the foundation for the future of agentic servicing.



Works with any AI model
(model-agnostic)



Built-in compliance
guardrails



Full audit trail and
explainability



Safe execution inside
LoanPro's infrastructure



Supports assisted or fully
automated servicing

AI assistant for servicing teams

EXAMPLE USE CASE

An agent types “Why did this borrower get a \$27 debit?” MCP translates the question into verified API calls (pulling audit logs, repayment schedules, and payment rules) then returns a compliant explanation directly from LoanPro.

OUTCOME

Cuts resolution time from minutes to seconds
and keeps all answers consistent, compliant,
and fully auditable.

AI assistant for collections strategies

EXAMPLE USE CASE

MCP analyzes account data and flags borrowers showing signs of financial stress. It recommends compliant hardship options, which the agent can review or approve before execution.

OUTCOME

Reduces manual queue review, improves borrower experience, and keeps all AI recommendations within regulatory guardrails.

```
graph TD; subgraph Human_agent [Human agent]; H1[Can you explain why $27 was auto-debited from Steve's account on Oct 1?]; end; subgraph AI_Agent [AI Agent]; A1[Based on Steve's setup on Apr 30, he enrolled in a 0% introductory offer and chose to start auto-debits after six months. Oct 1 marked the six-month point, which triggered the $27 repayment.]; end; H1 --> A1;
```

Human agent

Can you explain why \$27 was auto-debited from Steve's account on Oct 1?

[Audit-trail-mcp-api searchAuditTrails]

AI Agent

Based on Steve's setup on Apr 30, he enrolled in a 0% introductory offer and chose to start auto-debits after six months. Oct 1 marked the six-month point, which triggered the \$27 repayment.

Join the MCP early access waitlist

Let's build the future of finance together

Visit us at loanpro.io

